

# Press Release

10<sup>th</sup> January 2011

## **Tenesol is first in France to achieve ISO 9001 certification for PV system operation**

Tenesol, the global solar power provider owned by energy giants TOTAL and EDF, has renewed its ISO 9001 certification for design, manufacturing and distribution. In addition, the certification has now been extended to cover the installation and, above all, the operation of PV power plants - a first in France.

As one of the few solar energy companies to integrate the entire PV cycle – from design and manufacturing to installation and maintenance – Tenesol offers customised turnkey solutions of the highest quality that match almost any project requirement.

“To have every aspect of our turnkey operations ratified by the industry’s leading global certification body is fantastic,” says Benoit Rolland, Managing Director of Tenesol. “Throughout its 27 year history, Tenesol has been wholly committed to total quality and customer satisfaction. Renewing the company’s certification in 2010 acknowledges our efforts to increase competitiveness and improve customer service. And now, gaining this new standard for the operation of PV systems recognises our wide ranging experience and global expertise.”

Tenesol first achieved ISO 9001 certification in 2003. Renewing its certification is an integral part of the company’s total quality approach, which focuses primarily on customer satisfaction.

Tenesol operates a sequence of controls and inspections to ensure the highest quality of products and support. As a result, the company’s head office, logistics warehouse and two advanced production facilities – one in Toulouse, France, the other in Cape Town, South Africa – have all received ISO 9001 endorsement.

As a major player in renewable energy, Tenesol continually develops solutions to control and reduce the environmental impact of its activities. In 2009, both production facilities received ISO 14001 certification in recognition of these efforts. The two manufacturing plants are also OHSAS 18001 certified, a programme that focuses on the management of health and safety.

Tenesol imposes rigorous quality checks on its suppliers and system components to ensure that customers benefit from equipment that meets the highest production standards. Each PV module undergoes a meticulous quality control test to rate its performance. This provides customers with additional reassurance to go with Tenesol’s unique production guarantee. Tenesol already offers a standard 10 year product guarantee but also guarantees the performance of its PV modules.

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### **About Tenesol**

A rapidly expanding global player in the field of solar energy (*with a turnover of €249 million in 2009, +29%*), Tenesol works on behalf of businesses, local authorities and private individuals. For more than 26 years, Tenesol has been engineering, designing, manufacturing, installing and managing solar energy systems including production and consumption of supplied systems (*Off-grid sites, general grid supply via direct connection, solar water heating*) for its customers around the globe. A benchmark player in its sector, Tenesol currently has a staff of over 1,100 across 20 subsidiaries including two production facilities.

For more information, please visit: <http://www.tenesol.com/?lang=en>

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